

**TO: TOWN OF ASHFORD WATER DISTRICT CUSTOMERS**  
**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

NYS Water System ID #0400352

Date Distributed: October 3, 2016

Due to a violation of Federal and State drinking water regulations, the Town of Ashford Water District is obligated to continue providing all water district consumers this public notice every ninety (90) days until the violation is corrected.

Our water system is required to rehabilitate and provide additional filtration treatment for the existing springs or else abandon them in lieu of developing new well sources. By regulation, this work was supposed to be completed by April 30<sup>th</sup>, 2008.

Although this situation is not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

## **WHAT DOES THIS MEAN?**

This is not an emergency. If it had been, you would have been notified within 24 hours by Company and Health Dept. authorities. The following standard advisory is issued by the USEPA: Inadequately filtered spring water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites (i.e. *Giardia lamblia* or *Cryptosporidium*) which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

## **WHAT SHOULD I DO?**

There is nothing you need to do unless you have a severely compromised immune system, have an infant, or are elderly. These people may be at increased risk and should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791. If you have specific health concerns, consult your doctor.

You do not need to boil your water or take other corrective actions. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

## **WHAT IS BEING DONE:**

West Valley water system construction update:

Water main installations are nearly completed and the storage tank has been erected on Felton Hill. Work is in process on completing upgrades and improvements to the wells and purification systems. In the next two to three weeks, meter boxes will be installed in the highway right-of-way in front of residences, and the tie in of residence supply lines will start. Keep in mind that replacement due to poor condition or leakage of existing residence supply lines (from meter pit to residence) are the responsibility of the property owner. If your supply lines are metallic, you may want to consider replacement to minimize any service interruption. Additionally, if your supply lines are not able to be connected to the meter pit due to age, corrosion, or other physical issues, you may have to replace them.

There is no charge for connection of supply lines at the time of construction. Any supply lines connected after the construction is completed will incur a connection fee.

The contractors available to install new water lines from meter pit to the residence are

Morsch Pipeline, Inc. – Steve Morsch ... [585-226-2891](tel:585-226-2891)

JD Northrup – Karl Northrup [716-699-2800](tel:716-699-2800)

D and H Excavating [716-492-4956](tel:716-492-4956)

**Water bills must be paid by November 16, 2016. After that date, payments will not be accepted and any money owed will be added to your county tax bill, along with an additional 5% added by the county.**

Current billing will commence for at least 2 cycles to collect accurate data for future billing.

For more information, please check our website [ashfordny.org](http://ashfordny.org)

This notice is being sent to you by the Town of Ashford.